

Appendix 5.1: Formula for the Index of Dissimilarity

$$\frac{1}{2} \sum |x - y|$$

Where:

x = % of the total population of x that is found in each area.

y = % of the total population of y that is found in each area.

The Index of Dissimilarity measures the degree to which the spatial distribution of one population differs from that of another. An excellent description of the methodology is provided in Maher and Caldow, 1997.

Appendix 7.1: Parks1 Survey Form



SOUTH AUSTRALIAN HOUSING TRUST

HOUSING SERVICES The Parks Urban Renewal Project TENANT SURVEY
<u>TO BE COMPLETED BY DEVELOPMENT OFFICER</u>

1. TENANT DETAILS

Surveyed by: _____
Date surveyed: _____ Project Phase _____ Stage: _____

Property Number: _____ Client Number: _____

Telephone Number: _____ Length of Tenancy _____

Tenant's surname: _____
Given names _____
Male: _____ Female: _____ Date of birth: _____

2. PROPERTY DETAILS

Flat No.: _____ Street No.: _____ Postcode: _____
Street name: _____
House Type _____
Double Attached Single Single Cottage Other:
Unit: house: Unit Unit Flat: Flat:
Brick: Timber:

No. bedrooms: _____ Has the property undergone an upgrade?
If YES, date of upgrade (YEAR): _____

Type of upgrade: _____
major: minor: roof: disabled
mods: _____

Please List
Disabled Mods.

DRAFT

other; give details:

Date occupied:

Property market rent:

Rent payable (if rebated):

3. HOUSEHOLD INFORMATION

	HOUSEHOLD OCCUPANTS				
	relationship to tenant	Date of Birth	Country of Birth	Able to Speak English	No. Years in Australia
Person 1					
Person 2					
Person 3					
Person 4					
Person 5					
Person 6					

	EMPLOYMENT STATUS		
	Income Source	suburb of employment	gross income
Person 1 (tenant)			
Person 2			
Person 3			
Person 4			
Person 5			
Person 6			
			Total household gross income:

4. TENURE PREFERENCE

HOME OWNERSHIP:		
If YES, is Tenant interested in purchasing in the Project area?		
Interview with Project sales staff requested		
RELOCATION TO ALTERNATIVE TRUST HOUSING:		
If YES, list preferences		
suburb	house type	no. bedrooms

If no. bedrooms exceeds no. occupants, explain reason for preferring additional bedroom(s)

Why do you want to move to this area?

OTHER TENURE?

Community housing: eg (Co-operative Housing)
other:

Private rental:

THIS QUESTION APPLIES TO FULL RENT PAYING TENANTS ONLY

If you are offered a property with better amenity would you be prepared to pay an increase in rent?

Yes No

If Yes, what is the maximum you can afford

5. SPECIAL NEEDS

EDUCATION

Do any members of the household currently attend local schools?

Name of school

- Person 1
- Person 2
- Person 3
- Person 4
- Person 5
- Person 6

What are your households anticipated future schooling needs?

Name of school

- Person 1
- Person 2
- Person 3
- Person 4
- Person 5
- Person 6

Will relocation create any difficulty in relation to schooling?
If YES. provide details

LOCAL SERVICES

Does any member of the household ...

Rely on public transport?

Own a motor vehicle?

Does any member of the household require regular access to:

Domiciliary Care

Meals on Wheels

Medical Facilities

Mental disability services

Other family members

Other services

Neighbours for support

If YES to any, provide details:

Are you a regular member of local clubs and societies:

Sporting

Ethnic based clubs

Senior Citizens

Church

Craft

Other

6.RELOCATION ASSISTANCE

Furniture removal:

Gas connection:

Mail redirection:

Telephone connection:

Electricity connection:

all of the above:

Is packing assistance required?

If YES, provide details of work required / reason: _____

7. PROPERTY IMPROVEMENTS BY TENANT

Type of improvement:	transferable?	compensation requested?	estimated value:
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8. MOVEBACK

Does the tenant wish to move back to the redevelopment area?
If YES, provide details / reason (if not stated at Question 5.)

If Yes, are you prepared to accept temporary housing within the project area?

Yes No

9. GENERAL COMMENTS

Appendix 7.2: Parks2 Survey Form



THE UNIVERSITY OF ADELAIDE

DEPARTMENT OF GEOGRAPHICAL AND ENVIRONMENTAL STUDIES

Date	<input type="checkbox"/> <input type="checkbox"/> / <input type="checkbox"/> <input type="checkbox"/> / <input type="checkbox"/> <input type="checkbox"/>
Time	_____
Questionnaire number	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> - <input type="checkbox"/>
Administrator	<u>Postal</u>
Stage	<input type="checkbox"/>
Code	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> 000105 2275

Strictly Confidential

**Pre-move Questionnaire for
Residents involved in Stage 2 of the
Westwood Redevelopment
October 1998**

Location of Office: 10 Pulteney Street, 4th Floor, Adelaide

Department of Geographical and Environmental Studies, University of Adelaide, Australia 5005

☎ 08 8303 3560 Fax: 08 8303 3498

Email: geraldine.mason@student.adelaide.edu.au

Length of residence and reason for moving into the area

I would like to start by asking you some questions about how long you have been living in the area and the reasons you originally moved here.

1. How many years have you lived in The Parks area? By 'The Parks' I mean the suburbs of Athol Park, Mansfield Park, Angle Park, Ferryden Park, and Woodville Gardens.

Number of years 9 or months _____

2. How long have you lived in this house?

Number of years 9 or months _____

3. How long have you been renting from the Housing Trust?

Number of years 9 or months _____

4. a) When you moved here, did the Housing Trust give you any choice of where you could get a house?

Yes No Unsure

b) If so, what other suburbs could you have chosen? _____

5. What were the main reasons you came to live in Ferryden Park?

No other option from the Housing Trust

6. Did any of the following play a part in your decision to rent a house here? Tick the box which best describes how important each one was to you when making the decision to move here.

Major Part	Minor Part	No Part at all	Reasons
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Grew up in the area
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Liked the area
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Was close to work
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Was close to the city
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Was close to services
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Family lived in the area
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Friends lived in the area
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other people from my previous country lived here
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	This seemed the best of the houses that the Trust could offer
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	This was the only house the Trust could offer at the time

The district before the redevelopment plan

Next I'd like to ask you some questions about what it was like living here five years ago, before there was any talk about the redevelopment plan. If you haven't lived here that long answer the questions about the area as it was when you first moved in.

7. What did you like best about living in Ferryden Park before the redevelopment plan?

Shopping Facilities

8. Before the redevelopment plan, was there anything that you disliked about living here?

None

9. How long would you like to have stayed in Ferryden Park if there was no redevelopment?

No of years NONE or months _____ The rest of my life

10. Please rate the Parks from 1 to 5 for each of the following things. Circle the number that best represents the Parks, for example if the area is very quiet, circle 1.

a) Noisy or quiet?	Very quiet	Quiet	Normal	Noisy	Very noisy
Before the redevelopment plan	1	2	3	④	5
Now	1	2	3	④	5
b) Plenty of local friends?	Many local friends		Some local friends		No local friends
Before the redevelopment plan	1	2	3	4	⑤
Now	1	2	3	4	⑤
c) Appearance of the area	Very attractive		Average		Very unattractive
Before the redevelopment plan	1	2	③	4	5
Now	1	2	③	4	5
d) Safe place to live?	Very safe		Average		Very unsafe
Before the redevelopment plan	1	②	3	4	5
Now	1	②	3	4	5

e) To sum up could you give your general impression of the Parks as a place to live.

	Very Good	Good	Average	Poor	Very Poor
Before the redevelopment plan	1	2	③	4	5
Now	1	2	③	4	5

Housing

11. At the moment, how satisfied are you with living in this house?

Very Satisfied Average Very Dissatisfied

Comment: 1 2 ③ 4 5
House needs Renovations to it

12. Does this house really feel like your home? Please circle a number from 1 to 5.

Yes, very much Yes, partly Not sure No Definitely not

Comment: 1 ② 3 4 5

13. How would you rate the state of repair of this house 5 years ago and now? Please circle a rating from 1 to 5 for each of the following

	Very Good	Good	Average	Poor	Very Poor
a) The outside of the house					
Before the redevelopment plan	1	2	③	4	5
Now	1	2	③	4	5
b) The inside of the house					
Before the redevelopment plan	1	2	③	4	5
Now	1	2	3	④	5

14. a) For your needs at present, do you think the size of this house is:

Too small Right size Too big - Comment: _____

b) Do you think the size of the yard is:

Too small Right size Too big - Comment: _____

15. If you were to stay living in this house what, if anything, do you think it needs done to it?

Electrical

16. How long do you see yourself staying in Trust housing? Years P or months _____

17. Would you consider moving into a rental property that was not owned by the Housing Trust?

Yes No Unsure Comment? _____

18. Would you like to own your own house one day?

Yes No Unsure Comment? _____

19. At the moment, considering your employment situation and income, where would you most like to live?

Any comment on your answer? No Seaton Park Suburb

Sense of community and social networks

20. Do you personally feel a sense of belonging to the Parks community? Yes No Unsure
Any comment? _____

21. Are you involved in any community organisations? (Eg. Neighbourhood Watch, Church, Residents Groups, Sports Clubs, Ethnic organisations, Meals on Wheels, School groups)
Please list the organisation and the suburb.

- a) within the Parks NO
b) outside of the Parks NO

22. In the last year :

- a) Have you assisted neighbours or friends in the Parks with any of the following activities
b) Have they helped you with any of the same things? Please tick the appropriate boxes below.

You helped them	They helped you	
<input type="checkbox"/>	<input type="checkbox"/>	Listened to their/your problems
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Helped them/you with odd jobs
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Lent them/you household equipment
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Looked after the house while they/you were away
<input type="checkbox"/>	<input type="checkbox"/>	Helped them/you with the shopping
<input type="checkbox"/>	<input type="checkbox"/>	Looked after a member of their/your family (child or adult)
<input type="checkbox"/>	<input type="checkbox"/>	Given them/you a lift
<input type="checkbox"/>	<input type="checkbox"/>	Other _____

23. Can you list the suburbs of the three families that you have the most contact with? Are they relatives?

- a) Findon suburb. Relatives - Yes No
b) Seaton Pt suburb. Relatives - Yes No
c) Prospect suburb. Relatives - Yes No

24. At this point in time, do you agree or disagree with the following statements? Circle a number from 1 to 5.

	Strongly agree	Moderately agree	Neutral	Moderately disagree	Strongly disagree
I am proud to tell people I live in the Parks.	1	(2)	3	4	5
The people in the Parks help each other out in times of need.	1	(2)	3	4	5
I have a lot in common with the people in the Parks.	1	2	(3)	4	5
I visit my neighbours quite often.	1	2	(3)	4	5
I have never been made to feel excluded from this community.	1	(2)	3	4	5
It is easy to get to know people in this area.	1	2	3	(4)	5

Redevelopment

I would now like to ask you what you think about the redevelopment.

25. When you first heard about the plans for the area, what did you think was meant by "redevelopment"? Rebuilding the Area

26. How did you think it would affect you? By Relocating to another Area

27. a) Were you involved in the consultation process which took place in 1996?

Yes No

b) If you were involved, in what way were you involved? _____

c) Did you do any of the following? Please check the appropriate boxes.

- Join an action group
- Contact a government representative
- Contact a resident representative
- Attend public meetings
- Participate in a survey
- Contact a Housing Trust employee
- Write to the paper or contact a radio station
- Other _____

28. Why did you decide to be/not to be involved in the consultation? To find out more about the Development

29. Have your feelings towards the redevelopment changed over the last five years?

Yes No Unsure Can you explain this? _____

30. When did you realise that redevelopment would mean moving many public housing tenants out of the suburb?

Comment 5 yrs ago

31. At the present time, do you agree or disagree with the following statements? Please circle a number from 1 to 5.

	Strongly agree	Moderately agree	Neutral	Moderately disagree	Strongly disagree
I have been kept well informed throughout the planning process.	1	②	3	4	5
The consultation process gave me a say in the future of the Parks.	1	2	③	4	5
I agree with the decision to redevelop the Parks.	①	2	3	4	5

Relocation

Now I would like to ask you some questions on your feelings about relocation.

32. How did you feel when you were first told that you would have to leave?

Very pleased Pleased Not concerned Unhappy Very unhappy
 1 2 3 4 5

Comment: _____

33. a) At this point do you want to move?

Yes No Unsure

b) Why? _____

34. Will you miss any of the following? Please tick the appropriate boxes.

Yes, definitely	Yes, in some ways	No, not at all	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The house
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The garden
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The neighbours
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The street
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The suburb
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	The Parks community
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Local services
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other _____

35. How satisfied are you with the way the Trust has dealt with you during relocation negotiations?
 Please circle a number from 1 to 5.

Very satisfied Satisfied Very Dissatisfied

Comment: ¹ ² ³ ⁴ ⁵
 Failed to keep specified appointment regarding relocation

Services

Now I would like to ask you some questions about the services you currently use, to see whether moving will make it difficult to get to any of these.

36. Living in the Parks, can you reach all of the services you need? Please tick a box.

All Most Half Few None

37. a) From which suburbs do you and your family obtain the following services? Please enter suburb.

b) How do you get to the following services? Please enter your usual mode of transport.

Service	Suburbs	Mode of transport
Supermarket (Weekly shopping, groceries, household goods etc.)	Handale	Vehicle
School, education or training facility		
Centrelink		
Hairdresser	Findon	Vehicle
Church or place of worship		
Deli	Ferryden Pk	Walk
Doctor	Findon	Vehicle
Hospital outpatient services	Woodville	Vehicle
Post Office	Handale	Vehicle
Mail box for posting letters	Ferryden Pk	Walk
Public telephone	Ferryden Pk	Walk
Bank	Handale	Vehicle
Other _____		

38. a) Over the last 5 years have any of the services that you rely on or used to rely on, closed down or moved out of the area? Yes No Unsure

b) If so, which ones? _____

39. a) Are there any particular services that you use, which you are worried will be hard to get to after you move? Yes No Unsure

b) If so, which ones? _____

40. Please tick the response that best describes your use of:

- a) **Community Bus**
Use it all the time Often Sometimes Very rarely Never use it
- b) **Public Transport**
Use it all the time Often Sometimes Very rarely Never use it
- c) **Taxis**
Use it all the time Often Sometimes Very rarely Never use it
- d) **Private car**
Use it all the time Often Sometimes Very rarely Never use it

41. How many cars has this household got on the road at the moment?

ONE Number of cars

Employment

I would now like to ask you some questions about what the household heads do for a living. This is to see if moving will make any difference to their employment situation.

42. Which of the following best describes what the household heads have been doing in the past two weeks? Please tick one box for each household head.

	Male Household Head	Female Household Head
Full-time paid work	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Part-time paid work	<input type="checkbox"/>	<input type="checkbox"/>
Home duties and not looking for work	<input type="checkbox"/>	<input type="checkbox"/>
Student	<input type="checkbox"/>	<input type="checkbox"/>
Permanently unable to work	<input type="checkbox"/>	<input type="checkbox"/>
Retired	<input type="checkbox"/>	<input type="checkbox"/>
Unemployed - looking for work	<input type="checkbox"/>	<input type="checkbox"/>
Other _____	<input type="checkbox"/>	<input type="checkbox"/>

43. For the household heads that are working, which suburb do they work in, and how do they get to work?

	Suburb of employment	Mode of transport
Male Household Head:	<i>Orchard Pk</i>	<i>Vehicle</i>
Female Household Head:		

44. For household heads that are not working (not including aged pensioners), how long is it since they last worked and what type of work did they do?

	Year last employed	Type of work
Male Household Head:	/	/
Female Household Head:	/	/

45. Which of the following is each household head's main source of income? Please tick one box for each household head. (If two sources are about equal, please tick both.)

Main Source of income	Male Household Head	Female Household Head
Salary and wages	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Unemployment benefits	<input type="checkbox"/>	<input type="checkbox"/>
Pension (incl. disability, aged, veteran affairs)	<input type="checkbox"/>	<input type="checkbox"/>
Self-employed	<input type="checkbox"/>	<input type="checkbox"/>
Austudy/Abstudy	<input type="checkbox"/>	<input type="checkbox"/>
Supporting parent benefit	<input type="checkbox"/>	<input type="checkbox"/>
Sickness benefit	<input type="checkbox"/>	<input type="checkbox"/>
Income from business or property investment	<input type="checkbox"/>	<input type="checkbox"/>
Superannuation, insurance, interest, dividends	<input type="checkbox"/>	<input type="checkbox"/>
Other, please specify _____	<input type="checkbox"/>	<input type="checkbox"/>

46. Do you think moving will make it easier, or more difficult to continue working, or to find work?

Easier No different More difficult Unsure Doesn't apply

Comment: _____

47. What do you think is the hardest thing about finding a job? _____

48. Do you agree or disagree with the following statements? Please circle a number from 1 to 5.

	Strongly agree	Moderately agree	Neutral	Moderately disagree	Strongly disagree
The suburb you live in affects whether or not an employer will take you on.	1	2	3	4	5
It is an advantage to live in the Parks when looking for work.	1	2	3	4	5

Personal Details

Next I would like to get some details about you and your household for the purpose of statistical analysis.

49. a) What is the highest level of education you have completed? Please tick the appropriate box.

- No formal schooling
- Primary school
- Secondary school (High, Tech, etc)
- TAFE Certificate course
- Trade or Business Qualification
- University Degree or Tertiary Diploma

b) Was this highest level of education completed in Australia? Yes No

50. Please complete the following details for each member of this household.

Relationship to the Household Head, eg son, daughter	Age	Gender
Male Household Head	62	Male
Female Household Head		Female
Person 3.		
Person 4.		
Person 5.		
Person 6.		
Person 7.		
Person 8.		
Person 9.		
Person 10.		

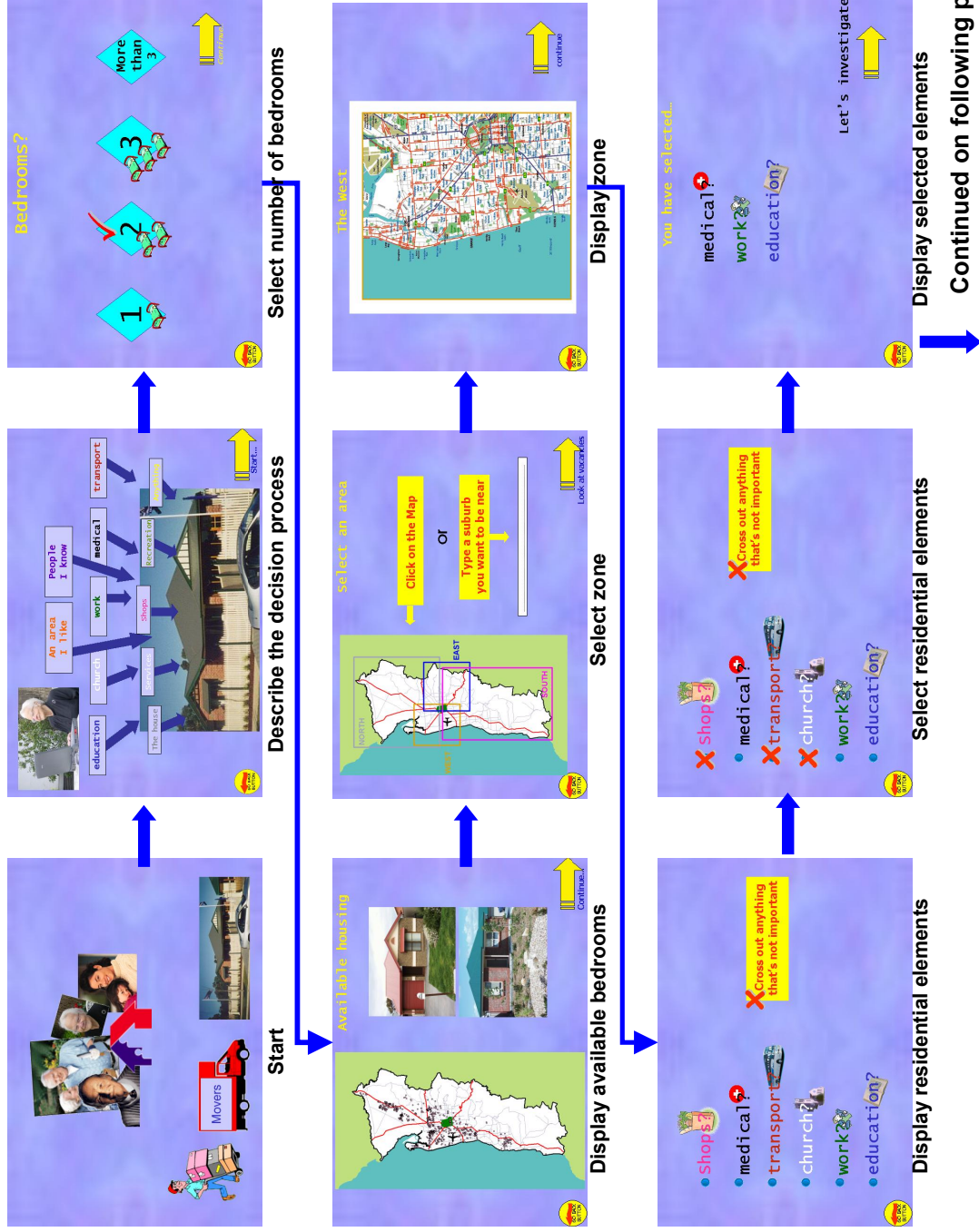
Questionnaire answered by person(s): P Russell

Comments

Are there any other comments that you would like to make.

The S.A.H.J. are not very informative regarding
Relocation to their tenants

Appendix 8.1: Visual SDSS System Structure



From previous page

The choices you have made

Bedrooms: 3
 medical: 3
 work: 7
 education: 0

YES Change any selections? NO

Summary of selections

8 vacancies meet your criteria

Adelaide House	Double Unit	House	Flat	Medi Unit
Adelaide	1			
Findon		1		
Gilberton			1	
Kidman Park				1
Renown Park	1			
Unley				1
Westbourne Park				1

Summary of available dwellings

9 vacancies are in these suburbs

Adelaide
 Findon
 Gilberton
 Kidman Park
 Renown Park
 Unley
 Westbourne Park

Would you like to eliminate any?

Eliminate dwellings by suburb

7 dwellings have been selected

Would you like to eliminate any dwelling types?

Medi Unit
 House
 Flat
 Double Unit

View selected properties

Eliminate dwellings by type

4 dwellings selected

1 2 3 4

View each property

Summary of selected dwellings

Detailed display of all selected dwellings

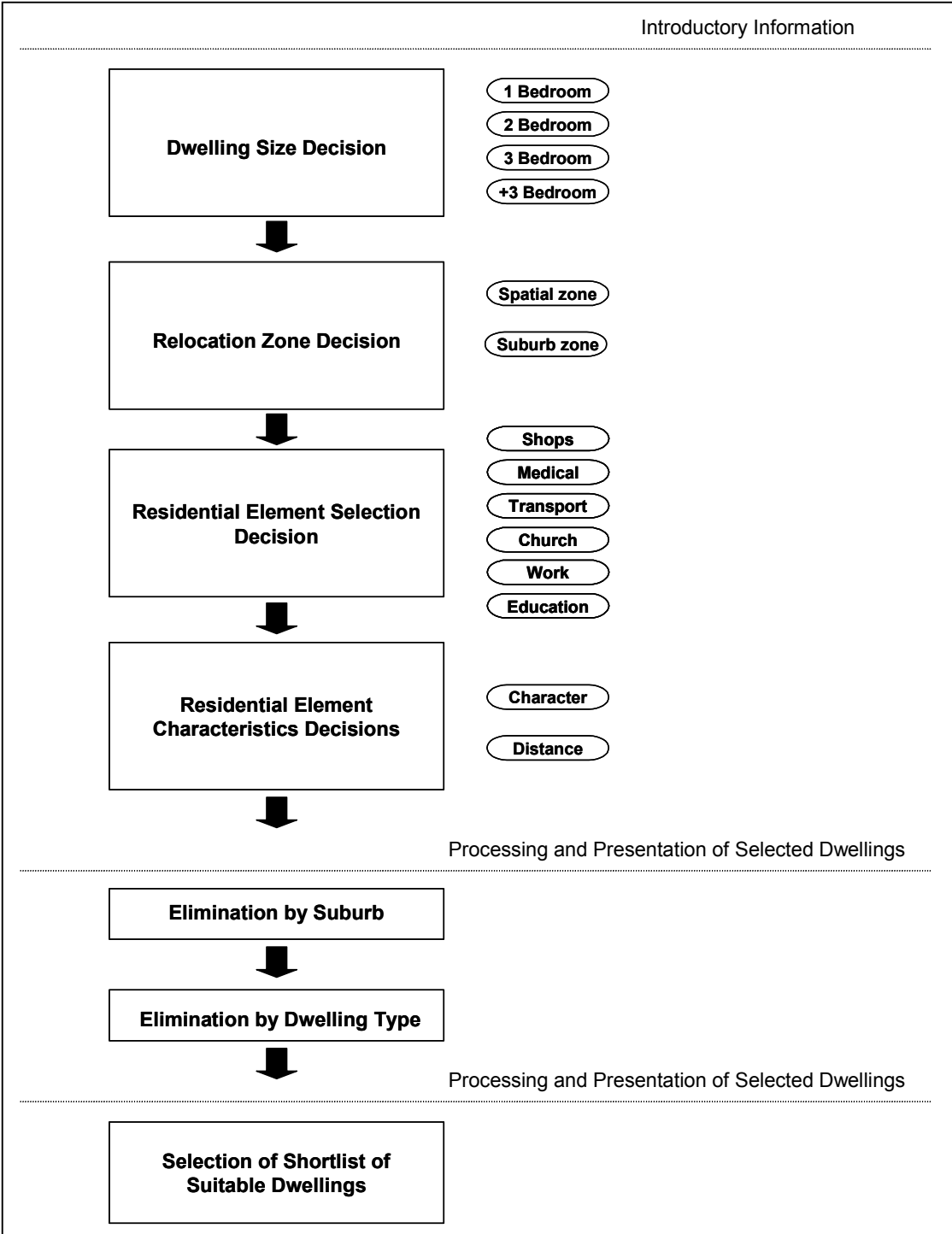
1 2 3 4

1 2 3 4

5 6 7 8 9

10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

Appendix 8.2: Flow Chart of the SDSS Decision Process



Appendix 8.3: HomeLocator CDROM

To Install: insert into CDROM drive, Click Setup, and follow setup instructions on screen.

To run after installation: Click the Microsoft Start button, scroll to programs, and select HomeLocator.

Note: CD
included with
paper copy in the
Barr Smith
Library

4. Technical Presentation and Visualisation

a) Does the visual appearance of the system make it easy to understand?

b) For a tenant unfamiliar with computers, would this SDSS be approachable?

5. Any Additional Comments?
