For Love or Money?

Understanding the dynamics of within-family finance for a start-up enterprise. A phenomenological investigation

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December 2013

Contents

Abstract	5
Declaration	8
Acknowledgements	9
Chapter 1	10
1.1 Introduction	10
1.2 Thesis structure	19
Chapter 2 Literature review and question formulation	24
2.1 Introduction	24
2.2 Family Funding	25
2.3 The individual entrepreneur	27
2.4 Context	28
2.5 Funding entrepreneurs	30
2.6 The choice of types of finance	34
2.6.1 Static Trade-Off Theory	34
2.6.2 Information Asymmetry Theory	35
2.6.3 Agency Cost Theory	36
2.6.4 Pecking Order Theory	37
2.6.5 Summary of capital structure theories	38
2.7 The family context	39
2.7.1 The Family	41
2.7.2 Family in the context of economics	43
2.7.3 Gender	44
2.7.4 Family funds transfer	44
2.8 Conclusion	
2.9 Statement of the problem	48
2.9.1 Importance of the research	48
2.9.2 The question	49
Chapter 3: Research Method	50
3.1 Introduction	
3.2 Philosophical basis	
3.3 Theoretical perspective and methodology	

3.4 Method	56
3.4.1 Research quality	58
3.4.2 Researcher bias	58
3.4.3 Independence of the coder	59
3.4.4 Participant confirmation	60
3.4.5 Quality check	60
3.5 Data collection method	61
3.5.1 Understanding the problem versus generalising to a population	62
3.5.2 Participant criteria	63
3.5.3 Profile of the research participants	64
3.5.4 Ethics considerations	66
3.5.5 Interview process	66
3.6 Data analysis	71
3.6.1 Transcription	72
3.6.2 Data analysis method	73
3.6.3 Researcher context	73
3.6.4 Coding	74
3.6.5 Textural and structural description	76
3.6.6 Essence and meaning	77
3.7 Summary	77
Chapter 4: Analysis	79
4.1 Introduction	79
4.2 Researcher context	80
4.3 Preparation for coding	82
4.4 Coding	83
4.4.1 First coding phase	85
4.4.2 Second coding phase	89
4.4.3 Table of high order themes and corresponding participant responses	93
4.4.4 Pictorial representation of themes	105
4.5 Individual structural descriptions	122
4.5.1 Participant 1	122
4.5.2 Participant 2	123
4.5.3 Participant 3	124
4.5.4 Participant 4	125

	4.5.5 Participant 5	126
	4.5.6 Participant 6	127
	4.5.7 Participant 7	128
	4.5.8 Participant 8	129
	4.5.9 Participant 9	131
	4.5.10 Participant 10	132
	4.5.11 Participant 11	133
	4.5.12 Participant 12	134
	4.5.13 Participant 13	135
	4.5.14 Participant 14	137
	4.5.15 Participant 15	138
	4.5.16 Participant 16	139
	4.6 Textural structural synthesis	141
	4.7 Conclusion	151
CI	hapter 5 Findings and conclusions	153
	5.1 Introduction	153
	5.2 The phenomenological task – understanding the essence	154
	5.3 The themes in a philosophical framework	156
	5.4 Essences of within-family finance	156
	5.4.1 Care	158
	5.4.2 Angst	161
	5.4.3 Tenacity	166
	5.5 Authenticness: The link between Care, Angst, and Tenacity	170
	5.6 Conclusion	171
CI	hapter 6	173
	6.1 Introduction	173
	6.2 Implications of An Entrepreneurial Theory of Authenticness	173
	6.3 The contribution to knowledge	176
	6.3.1 Meaning for the entrepreneur	176
	6.3.2 Meaning for the family financier	177
	6.3.3 Meaning for the adviser	177
	6.3.4 Meaning for the policymaker	178
	6.3.5 Meaning for the scholar	178
	6.3.6 Meaning for me, the researcher	181

6.4 Limitations of the research	183
6.5 Future Research	185
6.6 In Closing	186
Appendix 1: Research Participant Form	188
Appendix 2: Individual verbatim textual statements	195
Appendix 3: Table of abbreviations	236
References	237

Abstract

Investment into start-up enterprises by friends, family, and fools has often been referred to in academic and popular literature. Frequently assumed to be inefficient and economically irrational, the phenomenon is consistently pushed aside in favour of research regarding more formal investment practices. Yet, the behaviour is widespread and relatively common especially when compared to the total investment behaviour in start-up businesses. This thesis examined the case where financial resources are provided to a close family member for the purpose of starting a business, herein called within-family finance.

The literature review confirmed that there was a lack of understanding about this behaviour and an investigative, theory building approach, was established as suitable for the research task to find out what was going on. The principle motivation for this research was to understand why people engage in within-family finance for the purpose of starting a new enterprise. Particularly given that the chance of a:

- positive financial outcome is low, and
- negative relational outcome is high.

A literature review examined current knowledge on finance of new ventures and family finance. This resulted in development of the research question:

What are the influences on the motivations and behaviour in a within-family financial relationship that exists for the purpose of financing a new venture?

The thesis investigated this question through the philosophical lens of phenomenology.

Sixteen people who either provided or received funds within a family relationship for the purpose of starting a business were interviewed. The sample included three pairs of funders-receivers, the balance consisting of receivers or providers of finance. Their stories

developed an understanding of the meanings that they attributed to this behaviour. The interviews were recorded, transcribed, and analysed through interpretive analysis and thematic development.

An initial 345 themes were identified from the data using a combination of descriptive, structural and simultaneous coding techniques. These were subsequently reduced through focused axial coding to six higher order themes and 50 sub-themes. The six high order themes were labelled; choices, consequences, funding, relationship, repaying, and risk. In order to arrive at the meanings of the behaviour, textual statements and a description of the structure of the participants experience were provided, culminating in a deeper understanding of the experience and the meanings attributed by the participants and presented in a textual-structural description. From these rich descriptions, the behaviour was examined through the phenomenological lens to ascertain the essences of the behaviour. The task was to identify the essential things that were key to understanding the phenomenon.

The thesis concluded that there were three key ontological aspects underpinning a conceptual framework to understand the phenomenon. First, participants that engage in within-family funding exhibited a level of concern to the world, their family and themselves. Second, they showed a sense of wanting to be more than they currently were and felt angst at the thought of not achieving all that they thought that they could be. Third, they all showed a level of tenacity in pursuing their goals. Finally, from a phenomenological perspective, these three underpinning beliefs drive a need to live an 'authentic life'; the life where fulfilment and satisfaction is more important than the immediate fear of failure both in a business and personal sense.

The thesis proposed that this framework could provide a valuable means of understanding entrepreneurship and recommends that it be used to expand our understanding of the lived experience of entrepreneurs and those who support them.

Declaration

I certify that this work contains no material which has been accepted for the award of any other degree or diploma in my name, in any university or other tertiary institution and, to the best of my knowledge and belief, contains no material previously published or written by another person, except where due reference has been made in the text. In addition, I certify that no part of this work will, in the future, be used in a submission in my name, for any other degree or diploma in any university or other tertiary institution without the prior approval of the University of Adelaide and where applicable, any partner institution responsible for the joint-award of this degree.

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Acknowledgements

I acknowledge the assistance of the following people;

Thanks to my ever patient supervisors Noel and Allan, and valuable adviser Barry, for their wise counsel. Thank you for not creating pressure when it wasn't needed, but piling on the encouragement to continue when appropriate.

My wife, Jenny, who watched patiently and quietly (mostly) through the six years it took to complete this work. This thesis was a long time in the making and the loving support through that time was invaluable. Her love and unconditional support during times of significant family loss and illness with the resulting emotional turmoil enabled me to continue when I thought it impossible to do so.

My children, Glyn and Bronwen, who have watched the PhD process unfold with bemusement. As a source of joy and pride they helped put the task of writing a thesis into perspective.

Finally, I owe a great deal to the participants who willingly gave up their valuable time to engage with this research. My hope is that they gained something from the experience personally, but in any case, their cooperation and assistance was vital to the outcome of this research, so thank you.

Dedication

This work is dedicated to my father, David, who passed away in 2009. I'm sure he would have enjoyed seeing the first generation of our family ever to attend university achieve a PhD. Also to my father-in-law, Lindsay, who passed away in 2011. He also understood the importance of education.

Both lives cut far too short.